

## BIG FLAT NEWS



**July 2024** 

www.bigflatelectric.com

### SAFETY SAFETY SAFETY

Monthly safety training helps maintain a safe working culture

**BIG** Flat Electric Cooperative takes safety very seriously. Our linemen and staff participate in monthly safety training to help ensure the safety of all. Whether it be on a job site, at the office or warehouse, traveling, or even during personal time; keeping safety on the forefront of our minds is a goal for maintaining a safe work culture.

May's safety training was a review of the company's May Day policy and procedures, followed by pole-top rescues. Communication, awareness and training are of utmost importance during any emergency.









Join us for Cooperative Pool Day! FREE swimming plus enjoy a treat, courtesy of your local Cooperatives.

Harlem Pool, July 16th, 1-5pm!

Malta Pool, July 22nd, 1-4pm!

FREE SWIMMING sponsored by:





### **SAVE THE DATE!**

BIG FLAT ELECTRIC
C O O P E R A T I V E

## 77th ANNUAL MEETING

**OCTOBER** 12, 2024

### MALTA HIGH SCHOOL AUDITORIUM

REGISTRATION: 9 a.m. MEETING: 10 a.m.

### **NOTICE:**

### PAY-BY-PHONE NUMBER CHANGE

Big Flat Electric Cooperative recently upgraded our automated Pay-By-Phone system to offer our members a more enhanced experience. Through a phone call, members can make secure payments, receive account information, sign up for auto pay and make account changes. With the upgrade comes a new phone number: (844) 968-1965. In addition to the Pay-by-Phone system, SmartHub, our online payment application, offers the same capabilities and more. The Pay-by-Phone number and SmartHub links can be found on our website at www.bigflatelectric.com.





# Take control of your account with SmartHub

You may have heard about SmartHub, Big Flat Electric Co-op's new innovative tool for account management, but what can it do for you? SmartHub can help you take control of your electricity and your Big Flat Electric Co-op account like never before.

SmartHub has several features that make managing your account as easy as possible. Whether through the web, or your smartphone or tablet (Android or iOS), you'll be able to pay your bill, view your electricity use, contact customer service and much more.

As soon as you log in, you'll be able to view your billing history and make a payment with just a couple of clicks — or taps, if you're using the app! You'll be able to see your current bill, along with bills from the previous month or even the previous summer, if you want to compare costs. Not only will you see your billing history, but you'll be able to view your actual electricity use. You can see how your use is trending over time, which will allow you to take steps to reduce your consumption and lower your bill.

Making payments through SmartHub is fast and easy. The first time you make a payment either through the web or through your mobile device, you'll be able to securely store your payment information for future transactions. The next time you need to pay your bill, it will only take a couple of clicks.

You'll also be able to manage your account notifications with SmartHub. By logging in to SmartHub on the web, you'll be able to select how you want to be notified about your bill, including email and text messaging.

Access SmartHub by visiting www.bigflatelectric. com or by downloading the app on your mobile device through the Apple App Store (iPhone or iPad) or Google Play Marketplace (Android phone or tablet).

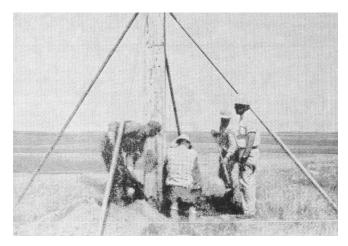


Big Flat Electric Lineman Nathan Veit works tree and line maintenance in the Landusky area. | **PHOTO BY LEIF SORENSEN** 

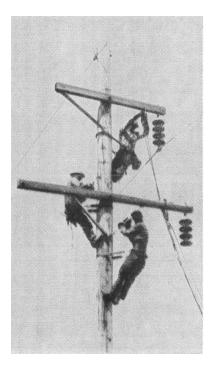
### FROM THE ARCHIVES...

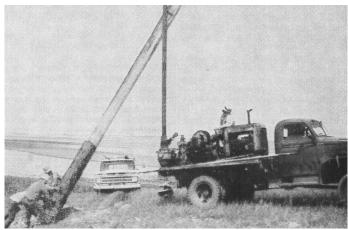
FROM JULY 1965: BEEC NEWSLETTER

### RE-SAGGING WORK ON TURNER AREA TRANSMISSION LINES



These pictures reflect the continuing efforts of Big Flat Electric Coop to keep our lines in top shape and provide our consumers with dependable electric power. The pictures were taken during repair operations to the 69,000-volt transmission line between Harlem and Hogeland. Belgrade Enterprises of Billings was the contractor for the repair job and they were assisted by Big Flat crews







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SERVING BLAINE, PHILLIPS AND VALLEY COUNTIES

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A Touchstone Energy<sup>™</sup> Partner
The power of human connections

### CONNECT WITH US OPEN WEEKDAYS 8 A.M. TO 5 P.M.

333 S 7TH ST E MALTA, MT 59538 (406) 654-2040 **AFTER HOURS OUTAGE:**(406) 654-7400

PAYMENT OPTIONS: 1-833-368-2470 or bigflatelectric.com